

March 3, 2020

Customer Advisory: Novel Coronavirus update #4

Dear Valued Customer,

The Novel Coronavirus, COVID-19, is increasingly spreading outside China, and as a consequence several new countries will be impacted with restrictions from airlines and ocean carriers.

In China factories are beginning to come back online during the last few weeks, but it will take about three to four weeks to become full scale operation after being closed. Bloomberg Economics have estimated that Chinese factories were operating at 60% to 70% of capacity this week.

Major airlines like American Airlines, Air China, British Airways, Cathay Pacific, Delta Airlines, Emirates, Lufthansa, Nippon, Qatar Airways and Turkish considered to progressively resume the suspended flights to meet the market demands. We have observed an increase of ocean freight cargo volume shifting to airfreight, rail freight, sea-air and TIR truck transportation mode in order to avoid production delays. Enclosed you will find a detailed overview of all transport modes.

This week places like Jiangxi Province and the metropolis of Chongqing ordered the removal of most of the countless roadblocks and checkpoints erected by towns and cities to keep infected travelers out. Shanghai agreed on Tuesday to let trucks enter and leave the city with few health checks, even as people arriving in cars and buses remain subject to lengthy scrutiny and, in some cases, 14-day quarantines, but we believe the situation returns to normal very soon.

Overall, we continue to see the situation in China returning to normal, however only slowly. Disruptions caused by blank sailings and flights will very likely continue in the coming period as carriers continue to struggle with balancing supply and demand.

In Europe we see carrier disruptions starting in Europe as well due to the spread of COVID-19, specifically in terms of equipment availability as the normal supply of containers has been disrupted. In general, some of the impacts seen in China can be expected in other regions as well and thus the disruptions are by nature becoming Global and not only linked to Asia anymore.

All information is offered to the best of our knowledge and is prone to change.

We invite you to reach out to your regular contact to get more information.

Yours sincerely

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Air Freight status as of February 29, 2020

More cargo volumes due to switch of ocean to air freight is giving increasing rates. Furthermore, note that some airlines have implemented restrictions for new countries due to the spread of the coronavirus.

Airline	Arrangement
Air Canada (AC)	From January 28 to March 27 all flights are cancelled to China.
Air France (AF)	Suspending all flights to Chinese destinations until March 15 apart from Hong Kong They don't yet have details of how long this suspension is expected to last.
Air India (AI)	All Mumbai-Delhi-Shanghai flights were cancelled from January 31 until March 28.
Air New Zealand (NZ)	On February 1 it was announced all Auckland-Shanghai services from February 9 until March 29 were cancelled due to travel restrictions affecting crew and a decline in forward bookings.
American Airlines (AA)	All flights are cancelled ex China Mainland until April 24.
Asiana Airlines (OZ)	Most passenger flights to China has been suspended from February 2 to February 29, or if not cancelled, a change to narrow body aircrafts which means a 60% capacity has been pulled out.
British Airways (BA)	On January 30 all flights were cancelled to mainland China until further notice.
Cathay Pacific Airways (CX)	As of January 30, it was announced they progressively reduced capacity to and from mainland China by 50 per cent or more the end of March.
China Airlines (CI)	A few passenger flights were suspended to Beijing, Xiamen, and Guangzhou. From February 2, all flights between CN and Milan were cancelled. For passenger flights, there is a schedule from Shanghai to Paris, Munich, Barcelona and London; scheduled from Beijing passenger flights are still offered to Europe, US and Asia. Freighters to Europe and US out of Shanghai still operates by reduced schedule. CA have scheduled freighter flights ex Shanghai to Chicago, Los Angeles, Amsterdam, Frankfurt, Chicago, New York, Los Angeles, and Dallas
Air China (CA)	Passenger flights cancelled from Beijing to Istanbul from February 6-29. Only day 2/3/5/7 from Beijing to Amsterdam. Ex Guangzhou, passenger flight will be on day 1/4/6 to Amsterdam, day 1/3/5/7 to Los Angeles, day 1/3/6/7 to Vancouver and day 2/4/6 to New York, and CZ operates scheduled cargo flights to Frankfurt on day 1/3/5, to Amsterdam on day 1/2/3/4/5/6, to Los Angeles on day 1/3/4/5/6/7. Ex Shanghai, CZ operates scheduled cargo flights to Frankfurt on day 1/3/4/5/6/7, to Amsterdam on day 1/3/4/5/6/7, to Chicago and Los Angeles on daily.

China Eastern (MU/CK)	<p>From February 3, cancelled the flight ex Beijing to Asia, and from February 10, cancelled the flight ex Shanghai to EU and from February 03, cancelled flight ex Shanghai to AU, and will cancel flight to Auckland from March 08, the resume date is not confirmed.</p> <p>Cancelled Flight ex Shanghai to New York, San Francisco and Los Angeles from February 02. Will resume on Apr 25.</p> <p>Cancelled flight from Fuzhou to New York from February 10 to March 28.</p> <p>Cancel the flight from Chengdu to Los Angeles from February 04 to Jun 18. Cancel the flight from Qingdao to San Francisco from February 04.</p> <p>Cancel the flight from Nanjing to Chicago from February 13 to Jun 18. CK have scheduled freighter flights ex Shanghai to Chicago, Los Angeles, Amsterdam, Frankfurt, Bangkok, Singapore, Tokyo, Osaka, Seoul, Hong Kong, and Taipei.</p>
China Southern (CZ)	<p>Passenger flights cancelled from Beijing to Istanbul from February 6 to February 29. Only day 2/3/5/7 from Beijing to Amsterdam. Ex Guangzhou, passenger flight will be on day 1/4/6 to Amsterdam, day 1/3/5/7 to Los Angeles, day 1/3/6/7 to Vancouver and day 2/4/6 to New York. Ex Shanghai, CZ operates scheduled cargo flights to Frankfurt, Amsterdam, Chicago and Los Angeles.</p>
Delta Air Lines (DL)	<p>Cancelled all flight ex Mainland China until April 30.</p>
El Al Israel Airlines (LY)	<p>On January 30, it was announced all flights to Beijing were suspended until March 25.</p> <p>Israel's Health Ministry stated it will not allow flights from China to land at its airports.</p>
Emirates (EK)	<p>Passenger flights to Shanghai have been suspended. One flight remaining to Beijing per day. Freighters flights is operating scheduled to Guangzhou (CAN) and Shanghai (PVG).</p>
Ethiopian Airlines (ET)	<p>On January 30, reported individual flights be cancelled to Beijing, Shanghai, and Guangzhou.</p>
Etihad Airways (EY)	<p>Scheduled flights remain suspended between the United Arab Emirates and mainland China gateways except for Beijing, regulatory authorities in the UAE have now approved interim services to Shanghai.</p> <p>A dedicated freighter between Abu Dhabi and Shanghai with limited capacity has been launched</p>
Eva Air (BR)	<p>Suspended few passenger flights to Beijing and Xiamen, but aircraft change to narrow body.</p>
Finnair (AY)	<p>Ceased flying to Mainland China with immediate effect, with a view to resuming service after March 29.</p>
Hainan Airlines (HU)	<p>Suspended all flights between Budapest, Hungary, and Chongqing from February 7 until March 27.</p> <p>Now ex Beijing, there is only passenger flight to Brussels, Toronto, and Lisbon Cancelled flight from Shanghai to Seattle and Boston from 3 February until further notice.</p>

Hong Kong Airlines (HX)	Just remain one flight to Beijing and Shanghai, and narrow body, 90% capacity drop.
Japan Airlines (JL)	Continue with a business as usual mentality but has been forced to cut back flights due to the demand. Will suspend its flights between NRT and PEK from February 17 until March 28.
Kenya Airways (KQ)	As of January 31, all flights to China were suspended to March 29.
KLM (KL)	Cutting its number of flights to Chinese destinations due to a drop in bookings.
Korean Air (KE)	Most passenger flight had suspended from February 2 to March 28, resulting in 70 % capacity drop, freighter on Tianjin schedule still remain unchanged. Because coronavirus had spread in South Korea, some countries had cancelled or decreased passenger flights to South Korea, for example: Thailand, Vietnam, Singapore, Mongolia, Portugal, Italy, Spain.,
Lufthansa (LH)	The passenger airlines of the Lufthansa Group have suspended their flights to and from China (mainland without Hong Kong) until 28 March 2020. Accordingly, the belly capacity of these flights will not be available for air cargo. However, flights to the Hong Kong Special Administrative Region (HKG) will basically continue to operate as scheduled, only single Lufthansa flights will be cancelled. Lufthansa Cargo plans to maintain connections to and from the Chinese mainland with cargo aircraft (to Beijing, Shanghai and Chengdu) as long as possible.
All Nippon Airways (NH)	All Nippon has temporarily suspended up to 90% of the capacity to/from China as the demand slowly comes back. For further details on availability, please check with your local office
Malaysia airlines (MH)	Half passenger flight to Beijing and Xiamen have been suspended from 22 February until further notice. Freighters to Shanghai are operating as normal.
Philippines Airlines (PR)	All flights between Manila and China are cancelled to 28 March.
Polar Air (PO)	Flight ex Shenzhen to CVG Cincinnati back from 4 March. Flight ex Shanghai to Los Angeles back from 23 February. Flight ex Shanghai to CVG Cincinnati back from 19 February.
Polish Airlines (LO)	All flights to Beijing suspended from February 2 to 28 March.
Qantas Airways (QF)	Suspended whole passenger flights to Beijing and Shanghai 9 February ~ 29 March.
Qatar Airways (QR)	All belly-hold cargo flights to Mainland China will be suspended effective February 3 to March 31. Freighter operations will continue as per schedule. With immediate effect, an embargo has been imposed on the transport of live animals, animal waste, feed and food stuffs from the People's Republic of China (PRC) to and via Qatar on passenger flights and freighters.

Scandinavian Airlines (SK)	On 30 Jan all flights to and from Shanghai and Beijing were suspended until 29 March. SAS usually offers 12 regular weekly connections from and to Shanghai and Beijing.
Shanghai Airlines (FM)	On January 31 all flights were suspend from Chengdu to Budapest between February 4 until March 28 and the flights from Xi' to Budapest between February 6 and March 26.
Singapore Airlines (SQ)	Stopped flying to Chengdu, Shenzhen and Xiamen. The suspension of service is going to last until 28 March. One flight remaining to Beijing and Shanghai per day and three flights to Guangzhou per week.
Thai Airways (TG)	As of February 10, the plan is to operate one flight per day which means a 50% capacity drop.
Turkish Airlines (TK)	Passenger flight in March may cancel temporarily.
United Airlines (UA)	Cancelled all flight from Mainland China until April 24.
United Parcel Service (UPS)	22 flights from China have been cancelled as a result of the Wuhan quarantines and normal manufacturing closures due to the Lunar New Year holiday.
Vietnam Airlines (VN)	Suspended all flights to destinations in China from 2 February until further notice
Virgin Atlantic (VS)	All daily operations to Shanghai were suspended until March 28.

Ocean Freight status of February 29, 2020

The ocean carriers consider providing extra sailings to deal with the upwards swings in volumes, once the full scale of the production is back normal.

District	Stakeholder	Resumption date	Condition as of March 2
Shanghai & Yangzi River port	Terminal	24 hours daily operation	Running as per normal schedule. Congestion of reefer containers at the terminals why a congestion surcharge has been introduced.
	Carrier	February 10	Booking process can be placed as per standard procedures, but less carriers are implementing blank sailing with short notice.
	Trucker	February 10	Local disruptions should still be expected. However, a lot of incentives are given to truckers and drivers to get back to normal operations as soon as possible, from waiving of road toll to monetary incentives to the drivers.
	Warehouse	February 10	Working hour: 9am – 5 pm
	China Customs	February 3	Operation hours as normal.
Dalian	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 3	Booking process can be placed as per standard procedures, but less carriers are implementing blank sailing with short notice
	Trucker	February 3	One day advance booking is required.
	Warehouse	February 3	Working hour: 9 am-4 pm
	China Customs	February 3	Operation hours as normal.
Tianjin	Terminal	24 hours daily operation	Running as per normal schedule. Congestion of reefer containers at the terminals why a congestion surcharge has been introduced.
	Carrier	February 3	Booking process can be placed as per standard procedures, but less carriers are implementing blank sailing with short notice
	Trucker	February 3	Local disruptions should still be expected. However, a lot of incentives are given to truckers and drivers to get back to normal operations as soon as possible, from waiving of road toll to monetary incentives to the drivers.
	Warehouse	February 3	Working hour: 8 am- 4 pm; Additional time required for container stuffing due to no full scale operation
	China Customs	February 3	Operation hours as normal.
Qingdao	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 10	Booking process can be placed as per standard procedures, but less carriers are implementing blank sailing with short notice
	Trucker	February 10	Local disruptions should still be expected. However, a lot of incentives are given to truckers and drivers to get back to normal operations as soon as possible, from waiving of road toll to monetary incentives to the drivers.
	Warehouse	February 3	Working hour: 9 am- 5 pm. 1 day advance booking is required.
	China Customs	February 10	Operation hours as normal.
Ningbo	Terminal	24 hours daily operation	Running as per normal schedule. Congestion of reefer containers at the terminals why a congestion surcharge has been introduced.

	Carrier	February 10	Booking process can be placed as per standard procedures, but less carriers are implementing blank sailing with short notice
	Trucker	February 10	Local disruptions should still be expected. However, a lot of incentives are given to truckers and drivers to get back to normal operations as soon as possible, from waiving of road toll to monetary incentives to the drivers.
	Warehouse	February 10	Working hour: 8 am - 5 pm. 1 day advance booking is required and drivers need to provide the personal moving trace in recently 15 days. Drivers & cargo from Hubei, Taizhou, Wenzhou are not allowed to be gated in.
	China Customs	February 3	Operation hours as normal.
	Depot	February 10	Working time 8:00 am - 8:00pm
Xiamen	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 10	Booking process can be placed as per standard procedures, but less carriers are implementing blank sailing with short notice
	Trucker	February 10	Local disruptions should still be expected. However, a lot of incentives are given to truckers and drivers to get back to normal operations as soon as possible, from waiving of road toll to monetary incentives to the drivers.
	Warehouse	February 3	Working hour: 8 am - 5 pm. 1 day advance booking is required.
	China Customs	February 3	Operation hours as normal.
Guangzhou	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 10	Booking process can be placed as per standard procedures, but less carriers are implementing blank sailing with short notice.
	Trucker	February 10	Local disruptions should still be expected. However, a lot of incentives are given to truckers and drivers to get back to normal operations as soon as possible, from waiving of road toll to monetary incentives to the drivers.
	Warehouse	February 3	Working hour: 8 am - 5 pm. 1 day advance booking is required.
	China Customs	February 3	Operation hours as normal.
Shenzhen	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 10	Booking process can be placed as per standard procedures, but less carriers are implementing blank sailing with short notice
	Trucker	February 10	Local disruptions should still be expected. However, a lot of incentives are given to truckers and drivers to get back to normal operations as soon as possible, from waiving of road toll to monetary incentives to the drivers.
	Warehouse	February 10	Operation hours as normal.
	China Customs	February 10	Operation hours as normal.

Rail Freight status as of February 29, 2020

The most of rail freight service between China and Europe will be reopened in March except Wuhan. Rail freight gateways resume departures on westbound and eastbound, in March with ordinary frequency.

Westbound:

	POD	ETD	Remarks
Hefei	Hamburg	Wed	3/04, 11, 18, 25
Hefei	Neuss	Thu	3/05, 08, 12, 19, 26
Chengdu	Hamburg/Duisburg/Budapest/Milano	Wed/Sat	3/07, 11, 14, 18, 21, 25, 28
Chengdu	Lodz	Tue/Wed/Thu/Fri/Sat/Sun	Departures as planned
Chengdu	Tilburg	Mon/Wed/Fri	Departures as planned
Chengdu	Nuremburg	Thu & 8-March	3/05, 08, 12, 19, 26
Xian	Mala/Hamburg/Duisburg/Budapest	Mon/Wed/Thu/Fri/Sat	Departures as planned
Xian	Neuss	Thu	3/05, 12, 19, 26
Xian	Mukran	Fri	3/06, 13, 20, 27
Xian	Istanbul	04, 18, 31-March	3/04, 08, 31
Xiamen	Mala/Hamburg/Duisburg	Wed/Sat	3/04, 07, 11, 14, 18, 21, 25, 28
Chongqing	Mala/Hamburg	Wed/Fri	3/04, 06, 11, 13, 18, 20, 25, 27
Chongqing	Duisburg	Thu/Sun	3/05, 08, 12, 15, 19, 22, 26, 29
Zhengzhou	Hamburg	Tue/Wed/Fri	Departures as planned
Zhengzhou	Mala/Warsaw	Tue/Wed/Thu	Departures as planned
Zhengzhou	Liege	19, 26-March	Departures as planned
Zhengzhou	Munich	28-March	Departures as planned

Zhengzhou	Brest	19, 26, 28-March	Departures as planned
Zhengzhou	Milano	19, 26-March	Departures as planned
Shenyang	Mala/Hamburg/Duisburg	Sat	3/07, 14, 21, 28
Wuhan	Mala/Duisburg/Hamburg/Antwerp	Pending	All trains suspended, resume date to be confirmed

Eastbound:

POL	POD	ETD	Remarks
Hamburg	Hefei	Fri	3/06, 13, 20, 27
Neuss	Hefei	Sat	3/07, 14, 21, 18
Lodz	Chengdu	Tue/Wed/Thu/Fri/Sat/Sun	Departures as planned
Tilburg	Chengdu	Fri/Sat/Sun	Departures as planned
Nuremburg	Chengdu	Fri	3/06, 13, 20, 27
Mala/Hamburg/Duisburg	Xian	Wed/Fri/Sat	Departures as planned
Mala/Duisburg	Chongqing	Thu/Sat	3/05, 08, 12, 15, 19, 22, 26, 29
Hamburg	Zhengzhou	Tue/Wed/Fri/Sat	Departures as planned
Poznan	Zhengzhou	03.10,18,25.27-March	Departures as planned
Liege	Zhengzhou	26-March	Departures as planned
Milano/Antwerp/Brest/Rotterdam	Zhengzhou	26-March	Departures as planned