

February 7th, 2020

Customer Advisory: Novel Coronavirus – 2. update

Dear Customer,

We hereby provide you with the latest update on the situation in China pertaining to the Coronavirus.

The Novel Coronavirus outbreak is still on-going. At present ocean, air and rail transport are disrupted. Some vessels cannot get into Chinese ports due to slow loading and discharging, floating quarantined zones are now in effect for many vessels that have left Chinese ports for Australia and Singapore and they may alternate the discharge of the cargo in the Philippines. The situation is still changing rapidly and there are no indications of a change to the better as of now.

Please find an enclosed overview for the affected regions and cities per mode of transport. This will also be available on scangl.com where it will be updated as needed.

On the other hand, we can inform you that a new Flu Manager has been appointed to monitor the health conditions for all our employees. The staff is still working from home, we have no infections amongst us, and we follow the safety guides and outlines provided by the local authorities. Additionally, we have a business continuity plan in place to ensure the safety of employees, visitors and normal operations to the extent possible for an undetermined period of time.

At Scan Global Logistics, we are doing everything we can to ensure that your cargo is handled the best way possible under the circumstances, an effect on the backlog of shipments and freight after the resumption of work due to the short supply of capacity however is to be expected.

Should you require further information, please contact your local Scan Global Logistics representative.

The information is offered to the best of our knowledge and is prone to change.

Yours sincerely

Scan Global Logistics Ltd.

Adam Fong
Managing Director
Greater China Management

Day of resumption status 7th of February

Area	City	January 29	February 3	February 9	February 10
North China	Dalian				X
	Beijing				X
	Tianjin				X
	Qingdao				X
Central China	Shanghai				X
	Ningbo				X
	Wuxi				X
South China	Xiamen				X
	Guangzhou				X
	Shenzhen				X
	Hong Kong	X			
	Taiwan	X			

Air Freight status 7th of February

Airlines canceling passenger flights to and from China from Europe and the US especially, are resulting in significant capacity reduction for expedited requirements. The backlog of shipments may be affected.

Airline	Arrangement
Air Canada	January 28 selected flights were cancelled to China.
Air France	January 30 all scheduled flights to and from mainland China were cancelled until Feb 9.
Air India	All Mumbai-Delhi-Shanghai flights were cancelled from January 31-February 14.
Air New Zealand	On Feb 1 it was announced all Auckland-Shanghai services from Feb 9-March 29 were cancelled due to travel restrictions affecting crew and a decline in forward bookings.
British Airways	On January 30 all flights were cancelled to mainland China for a month.
Cathay Pacific Airways	As of January 30, it was announced they progressively reduced capacity to and from mainland China by 50 per cent or more the end of March.
Delta Air Lines	The last China-bound flights left Feb 1, and the last returning flights from China left Feb 2.
El Al Israel Airlines	On January 30 it was announced all flights to Beijing were suspended until March 25. Israel's Health Ministry stated it will not allow flights from China to land at its airports.
Emirates	Passenger flights operating as normal except the departures scheduled on Tuesday and Friday schedules. All Cargo flights cancelled
Ethiopian Airlines	On January 30, reported all flights suspended to China.
Ethihad Airways	Passenger flights between Beijing and Nagoya, Japan, temporarily suspended due to low travel demand.
Finnair	Cancelled all flights to mainland China between February 6-29 and all flights to Guangzhou between February 5-March 29.
Hainan Airlines	Suspended all flights between Budapest, Hungary, and Chongqing from February 7 until March 27.
Kenya Airways	As of January 31, all flights to China were suspended until further notice.
Lufthansa	On January 29, all flights on Lufthansa, Swiss and Austrian Airlines were suspended to and from China until Feb 9. The airlines continue to fly to Hong Kong, but they have stopped taking bookings for flights to mainland China until the end of February.

All Nippon Airways	Passenger flight are operated as per schedule. All cargo flights are cancelled until further notice.
Philippines Airlines	The number of flights between Manila and China is estimated to be cut more than 50% as of February.
Qatar Airways	All passenger flights are cancelled while cargo flights are operating as per normal schedule.
Scandinavian Airlines	On January 30 all flights to and from Shanghai and Beijing were suspended until February 9. SAS usually offers 12 regular weekly connections from and to Shanghai and Beijing.
Shanghai Airlines	On January 31 all flights were suspend from Chengdu to Budapest between February 4 until March 28 and the flights from Xi' to Budapest between Feb 6 and March 26
Singapore Airlines	January 31 an announcement was made that the airline would reduce capacity on some of its routes to mainland China during February. The reduced capacity includes flights to Beijing, Shanghai, Guangzhou, Shenzhen, Chengdu, Xiamen and Chongqing, some of which are flown by regional arm SilkAir.
Thai Airways	As of February 10, the plan is to operate one flight per day which means a 50% capacity drop
Turkish Airlines	On January 30 it was announced the capacity would decrease and the frequency on scheduled flights to Beijing, Guangzhou, Shanghai and Xian between February 5-29. Cargo flights scheduled to operate as per normal schedule.
United Airlines	Last flights out of mainland China departed Feb 5 th , and the suspension period is running through March 28. United suspended 24 US flights to Beijing, Hong Kong and Shanghai between Feb 1 and Feb 8 because of a significant drop in demand.
United Parcel Service	22 flights from China have been cancelled as a result of the Wuhan quarantines and normal manufacturing closures due to the Lunar New Year holiday.
Vietnam Airlines	Suspended all flights to destinations in China for another week.
Virgin Atlantic	On January 30, it was announced all daily operations to Shanghai were suspended for two weeks as of February 2.

Please note, that air freight in Hong Kong is business as usual, only a few airlines cutbacks on the capacities and suspended the service: FINNAIR, AirBridgeCargo Airlines, American Airlines, Cathay Pacific (HKG/MXP & FCO), Virgin Atlantic etc. In case of capacity supply issue in Mainland China, services at Hong Kong provide the customer an option.

Ocean Freight status 7th of February

Many shippers avoid ocean sailing on primary trade lanes which are already shortening the capacities for container shipping lines. Container shipping lines are exempting detention and demurrage in China during the extended Chinese New Year holiday period amid the spread of the coronavirus. Certain country port authorities may start introducing quarantines on vessels from China. This could lead to delays for scheduled carrier services.

District	Stakeholder	Date of Resumption	Condition as of February 7
Shanghai & Yangzi River port	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 10	Bookings to ocean carriers can be made, but more carriers are implementing blank sailings on a very short notice. The depot has been shut down thus the truckers require to pick up the empty container from the terminal directly. Some container yards have been shut down why combined efforts are required work through the nominated CY.
	Trucker	February 10	Drivers may not return to work before February 10th. Some highways or town roads have been locked down or requires local pass permission to be able to pass the intended route. 100% inspection ratio and sudden roadblocks implemented by the authorities when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Booking of lorry and truck services may be arranged with minimum of 2 days notice in advance. Wuhan has a major lack of drivers. Container loading or cargo pickup need road permission applied by the shippers. Wuhan ports is limited to provide the service but subject to the approval.
	Warehouse	February 10	From February 2, Shanghai government has requested all warehouses and container depots to extend their holiday to February 10th.
	China Customs	February 3	Operation hours as normal.
	Dalian	Terminal	24 hours daily operation
Carrier		February 3	Bookings to ocean carriers can be made, but more carriers are implementing blank sailings on a very short notice.
Trucker		February 3	Drivers may not return to work before February 10. Some highways or town roads have been locked down or requires local pass permission to be able to pass the intended route. 100% inspection ratio and sudden roadblocks implemented by the authorities when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Booking of lorry and truck services may be arranged with a minimum of a 2 days notice in advance.
Warehouse		February 3	February 3-9: Working hours 9am-17pm, February 10: Working hours 24 hours
China Customs		February 3	Operation hours as normal.
Tianjin	Terminal	24 hours daily operation	Operation hours as normal.

	Carrier	February 3	Bookings to ocean carriers can be made, but more carriers are implementing blank sailings on a very short notice.
	Trucker	February 3	Drivers may not return to work before February 10. Some highways or town roads have been locked down or requires local pass permission to be able to pass the intended route. 100% inspection ratio and sudden roadblocks implemented by the authorities when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Booking of lorry and truck services may be arranged with a minimum of a 2 days notice in advance.
	Warehouse	February 3	February 3-9: working hours 9am-17pm. February 10: Working hours 24 hours.
	China Customs	February 3	Operation hours as normal.
Qingdao	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 10	Bookings to ocean carriers can be made, but more carriers are implementing blank sailings on a very short notice. The staff of the shipping lines will work from home during 3~7 of February and is expected to resume work on 10th of February.
	Trucker	February 10	Drivers may not return to work before February 10. Some highways or town roads have been locked down or requires local pass permission to be able to pass the intended route. 100% inspection ratio and sudden roadblocks implemented by the authorities when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Booking of lorry and truck services may be arranged with a minimum of a 2 days notice in advance.
	Warehouse	February 3	February 3-9: Working hours 9am-17pm, February 10: Working hours 24 hours. Shippers need to provide a forecast to the warehouse one day in advance and ask for approval prior to delivery of any cargo.
	China Customs	February 10	Operation hours as normal.
Ningbo	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 10	Some carriers arrange the staff to work from home.
	Trucker	February 10	Drivers may not return to work before February 10th. Some highways or town roads have been locked down or requires local pass permission to be able to pass the intended route. 100% inspection ratio and sudden roadblocks implemented by the authorities when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Booking of lorry and truck services may be arranged with a minimum of a 2 days notice in advance.
	Warehouse	February 10	February 3-9: Only limited staff on duty. If cargo needs to be gated in, approval from the warehouse is required one day prior to arrival.
	China Customs	Jan.31 OT, February 3	The inspection ratio is high but there is not enough offices to proceed the inspections why delays are to be expected.
	Depot	February 10	On February 2nd, the Ningbo government requested container depots to extend their holiday to February 10th.
Xiamen	Terminal	24 hours daily operation	Operation hours as normal.

	Carrier	February 10	Bookings to ocean carriers can be made, but more carriers are implementing blank sailings on a very short notice.
	Trucker	February 10	Drivers may not return to work before February 10th. Some highways or town roads have been locked down or requires local pass permission to be able to pass the intended route. 100% inspection ratio and sudden roadblocks implemented by the authorities when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Booking of lorry and truck services may be arranged with a minimum of a 2 days notice in advance.
	Warehouse	February 3	February 3-9: Only limited staff on duty. If cargo needs to be gated in, approval from the warehouse is required one day prior to arrival
	China Customs	February 3	Operation hours as normal.
Guangzhou	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 10	Bookings to ocean carriers can be made, but more carriers are implementing blank sailings on a very short notice.
	Trucker	February 10	Drivers may not return to work before February 10th. Some highways or town roads have been locked down or requires local pass permission to be able to pass the intended route. 100% inspection ratio and sudden roadblocks implemented by the authorities when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Booking of lorry and truck services may be arranged with a minimum of a 2 days notice in advance.
	Warehouse	February 3	February 3-9: Working hours 9am-17pm, February 10: Working hour 24 hours.
	China Customs	February 3	Operation hours as normal.
Shenzhen	Terminal	24 hours daily operation	Operation hours as normal.
	Carrier	February 10	Bookings to ocean carriers can be made, but more carriers are implementing blank sailings on a very short notice.
	Trucker	February 10	Drivers may not return to work before February 10th. Some highways or town roads have been locked down or requires local pass permission to be able to pass the intended route. 100% inspection ratio and sudden roadblocks implemented by the authorities when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Booking of lorry and truck services may be arranged with a minimum of a 2 days notice in advance.
	Warehouse	February 10	Operation hours as normal.
	China Customs	February 10	Operation hours as normal.

Quarantine Request list

Country	Details
Australia	Vessels which has left the last port in China and will be sailing to Australia over the next 14 days will need to report if there are any sign of illness of the crew. If no illness is reported, the vessel will proceed as normal. If sickness is noted, Quarantine will be extended for another 14 days prior to permission to berth.
Philippine	Vessels arriving from mainland China, Hongkong and Macau will be suspended from direct-berthing privileges and have to stay at Quarantine Anchorage for 14 days before they can be boarded by a quarantine doctor. Note that the 14-days quarantine starts from the day the vessel sailed from the last port of the infected area. Crew disembarkation is strictly prohibited for any reason if the vessel has called the infected areas.
Singapore	As per guidelines from the Singapore Ministry of Health's precautionary measures will include crew members with recent travel history (within the last 14 days,) to mainland China as well as ships who previous called ports in the last 14 days included mainland China, effectively as of February 1, 2020.
USA	The Coast Guard consider it a hazardous condition under paragraph 33 CFR 160.216 if a crewmember who has been in China (excluding HK and Macau) within the past 14 days and is brought onboard the vessel during transit. This requires immediate notification to the nearest Coast Guard Captain of the Port.
Sweden	The Gothenburg Port Authority is in continuous contact with infection control doctors in the Västra Götaland region. The request for a Declaration of Health to calling vessels is valid until further notice, with no set end date. If an approaching vessel states that it has an ill person on board who has been in a WHO-classified risk area, the port's quarantine plan will be activated, and infection control doctors will be contacted to make a medical assessment.
Vietnam	Vessels arriving from mainland China, Hongkong and Macau will be suspended from direct-berthing privileges and have to stay at Quarantine Anchorage for 14 days. Note that the 14-days quarantine starts from the day the vessel sailed from the last port of the infected area. The 14 days quarantine period will not be calculated into free time.

Brazil	Crew disembarkation needs to apply for Free Pratique Certificate for 2019-nCoV.
Argentina	Crew disembarkation needs to apply for Free Pratique Certificate for 2019-nCoV, and vessel healthy record copy within 48 hours.
Kuwait	Port needs vessel Captain declare 2019-nCoV free of his vessel.
Malaysia	Vessel arriving from mainland China, Hongkong and Macau will be suspended from direct-berthing privileges and have to stay at Quarantine Anchorage before checked by a quarantine doctor on board.

Please note, that vessels sailing to the US will need to report if there are any sign of illness of the crew.
If no illness is reported, the vessel will proceed as normal.
If sickness is noted, Quarantine period will be extended.

Carrier Free time extension in China

Carrier	Free time extension period
COSCO	Detention free from January 24 to February 9
MAERSK	Detention free from January 24 to February 9
SAF	Detention free from January 24 to February 9
SEALAND	Detention free from January 24 to February 9
Hamburgsud	Detention free from January 24 to February 9
CMA	Additional Detention free from January 31 to February 9

Port Demurrage extension in China

Port	Free time extension period	Remark
Huangpu	Extra 15 days free for the container imported during January 18 to February 9	
Nansha	Demurrage free from January 31 to February 9	Except DG/REF cooling fee
Guangzhou	Demurrage free from January 31 to February 9	Except DG/REF cooling fee/OOG
Shanghai	Demurrage free from January 31 to February 9	Pick up applied from February 2 including import and domestic containers
Tianjin/Xingang	Demurrage free from January 31 to February 9	Only free for Aid & Relief cargo
Qingdao	Demurrage free from January 31 to February 9	
Rizhao	Demurrage free from January 31 to February 9	
Yantai	Demurrage free from January 24 to February 9	
Bohaiwan	Demurrage free from January 24 to February 9	
Lianyungang	Demurrage free from January 24 to February 9	
Nantong	Demurrage free from January 24 to February 9	
Nanjing	Demurrage free from January 24 to February 9	
Taicang	Demurrage free from January 24 to February 9	
Xiamen	Demurrage free from January 24 to February 9	Except DG/REF cooling fee/OOG
Fuzhou	Demurrage free from January 24 to February 9	Except DG/REF cooling fee
Ningbo	Demurrage free from January 24 to February 9	
Zhanjiang	Demurrage free from January 24 to February 9	Except DG/OOG
Beibuwan	Demurrage free from January 20 to February 20	
Zhuhai	Demurrage free from January 24 to February 9	Except DG/REF cooling fee/OOG
Wuhan	Demurrage free from January 24 to February 9	
Dalian	Demurrage free from January 24 to February 9	Except DG/REF/OOG/Special Equipment
Shekou	Demurrage free from January 24 to February 9	Except DG/REF/OOG/Special Equipment
Chiwan	Demurrage free from January 24 to February 9	Except DG/REF/OOG/Special Equipment
Yantian	Demurrage free from January 24 to February 9	Except REF cooling fee

Rail Freight status February 7

Westbound:

POL	POD	ETD	Remarks
Hefei	Neuss	February 6, 13, 20 & 27	ETD Feb6th all trains cancelled, all other departures as planned including the departure of the Feb 13th train.
Hefei	Hamburg	February 5, 12 & 26	ETD Feb 5th all trains cancelled, all other departures as planned including the departure of the Feb 12th train.
Chengdu	Hamburg/Duisburg/ Budapest/Milano	February 15, 22 & 29	To be confirmed, but most likely to depart as planned.
Chengdu	Lodz	Tue/Wed/Thu/Fri	All trains after Jan 30th will be postponed departing after Feb10th
Chengdu	Tilburg	Wed/Fri	All trains after Jan30th will be postponed departing after Feb10th
Chengdu	Nuremburg	Thu	All trains after Jan30th will be postponed departing after Feb10th
Xian	Mala/Hamburg/ Duisburg	After February 6 Mon/Wed/Thu/Fri/Sun	ETD Feb 6 th & 7 th all departures cancelled, Feb 9 th departure postponed to Feb 13 th . All other departures are estimated to depart as planned
Xian	Budapest	After February 6 Mon/Wed/Thu/Fri	ETD Feb 6 th & 7 th all departures, Feb 9 th departures postponed to Feb 13 th . All other departures as planned as per information today
Xian	Neuss	February 20 & 27	Departures as planned, no impact known today, subject to change
Xian	Istanbul	February 12, 19 & 26	To be confirmed
Xian	Ślawków/Prague/ Iudwigshafen/ Budapest	February 7 & 10	To be confirmed
Xiamen	Mala/Hamburg/ Duisburg	February 8, 15, 19, 22, 26 & 29	ETD Feb 8th all departures cancelled; later departures are estimated to depart as planned
Chongqing	Mala	Wed/Thu/Fri/Sun	No suspension, specific schedules to be confirmed
Chongqing	Duisburg	Thu/Sun	No suspension, specific schedules to be confirmed
Chongqing	Hamburg	Fri	No suspension, specific schedules to be confirmed
Zhengzhou	Hamburg	After February 11 Tue/Wed/Fri	From Feb11th to Feb18th all trains cancelled, all other departures are expected to depart as planned
Zhengzhou	Mala/Warsaw	After February 11 Tue/Wed/Fri	From Feb11th to Feb18th all trains cancelled, all other departures are expected to depart as planned
Zhengzhou	Liege	After February 11 Thu	From Feb11th to Feb18th all trains cancelled, all other departures are expected to depart as planned
Zhengzhou	Munich	After February 11 Sat	From Feb11th to Feb18th all trains cancelled, all other departures are expected to depart as planned
Zhengzhou	Brest	After February 11 Thu/Sat	From Feb11th to Feb18th all trains cancelled, all other departures are expected to depart as planned
Zhengzhou	Milano	After February 11 Thu	From Feb11th to Feb18th all trains cancelled, all other departures are expected to depart as planned
Wuhan	Mala/Duisburg	After February 7 Wed/Thu/Fri/Sat	All trains suspended till end of Feb, resume date to be confirmed

Wuhan	Hamburg	After February 7 Wed/Fri/Sat	All trains suspended till end of Feb, resume date to be confirmed
Wuhan	Lyon/London	After February 7 Thu/Fri	All trains suspended till end of Feb, resume date to be confirmed
Wuhan	Budapest/Prague/Ce ska/Vienna/Bratislav a/Salzburg	After February 7 Sat	All trains suspended till end of Feb, resume date to be confirmed
Wuhan	Anterwep	After February 7 Fri	All trains suspended till end of Feb, resume date to be confirmed
Wuhan	Madrid	Wed/Thu (after 07Feb)	All trains suspended till end of Feb, resume date to be confirmed
ShiLong	Vorsino	29-Feb	Space is tight, please inquire case by case
DaLang	Vorsino	21.28 Feb and SAT	Space is tight, please inquire case by case
ChengDu	Vorsino(Khorgos)	February 24	Departures as planned, no impact known today, subject to change
Chengdu	Vorsino/Minsk(Manz houli border)	February 15, 22 & 29	Departures as planned, no impact known today, subject to change
ChongQing	Vorsino	15.20 Feb	Departures as planned, no impact known today, subject to change
SuZhou	Vorsino	February 7, 21 & 28	The departures will be postponed leaving after Feb10th
YanTai	Vorsino	February 27	Departure as planned, no impact known today, subject to change
YiWu	Mala/Duisburg/Madr id	February 15, 22, & 29	ETD Feb 15th departures cancelled, later departures expected to depart as planned

Eastbound schedule

POL	ETD	Remarks
Hamburg	January 31 & February 21, 28	ETD as of February 21 all trains cancelled, the remaining departures to be confirmed.
Neuss	February 1, 22 & 29	ETD As of February 22 all trains cancelled, the remaining departures to be confirmed.
Lodz	Tue/Thu/Fri/Sat/Sun	Departures as planned, no known impact, subject to change.
Tilburg	Wed/Thu/Fri/Sun	Departures as planned, no known impact, subject to change.
Nuremburg	Tue	Departures as planned, no known impact, subject to change.
Mala/Hamburg/Duisburg	After February 5 Wed/Fri	Departures as planned, no known impact, subject to change.
Hamburg	Tue/Wed/Fri/Sat	To be confirmed.
Munich	Wed	To be confirmed.
Liege/Brest/Antewep/Milano	Thu	To be confirmed.
Poznan	Tue/Fri/Sat	To be confirmed.
Mala/Hamburg/Duisburg	After February 16 Wed/Sun	All trains suspended until end of February, resuming date to be confirmed.
Mala/Duisburg/Madrid	26 -Feb	Departure as planned, no known impact, subject to change.