

Date: January 31, 2020

Customer Advisory: Novel Corona-virus update

Dear Customer,

As every media is focusing on the situation in China regarding the Novel Corona-virus outbreak, we want to offer you the latest logistic update on how it might influence on your business.

Currently the Chinese New Year has been extended by the China State Council to February 2 and in Shanghai to February 9. Originally this was set to end on January 30.

We can inform that all our staff have been sent home and will stay self-isolated at their houses for at least one week to ensure they are not being infected with virus and no symptoms are recorded. Should you require further information, please contact your local Scan Global Logistics representative.

Please find an enclosed overview for the affected regions and cities per mode of transport. This will also be available on the scangl.com website where it will be updated as needed.

At Scan Global Logistics we are doing everything we can to ensure that your cargo is handled the best way possible under the circumstances where we by default follow the safety guides and outlines provided by the local authorities.

The information is offered to the best of our knowledge and is prone to change.

Yours sincerely
Scan Global Logistics Ltd.

Adam Fong
Managing Director
Greater China Management

Day of resumption

Area	City	January 29	February 3	February 9	February 10
North China	Dalian		√		
	Beijing		√		
	Tianjin		√		
	Qingdao				√
Central China	Shanghai				√
	Ningbo				√
	Wuxi				√
South China	Xiamen				√
	Guangzhou				√
	Shenzhen				√
	Hong Kong	√			
	Taiwan	√			

Air freight schedule as of January 30, 2020:

Airline	Operations as normal	Partial schedule suspended	Full schedule suspended
AC		√	
AF	√ (Except Wuhan)		
AY		√ (from February 5 to Mid-March)	
BA			√
CX / KA		√ (reduced by 50% capacity)	
JT			√
LH			√ (January 30 ~ February 9)
QR	√		
RS			√
SK			√
UA		√ (from February 2 – February 8)	

Ocean freight schedule as of January 30, 2020

District	Stakeholder	Date of Resumption	Condition as of January 30, 2020
Shanghai & Yangzi River port (except Wuhan)	Terminal	24 hours daily operation	Operation hours as normal.
	Carriers	February 10	Bookings are accepted, but some carriers have blank sailings.
	Truckers	February 10	Drivers may not return to work before February 10. Some highway and town roads have been locked down. The 100% inspection ratio when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Extended time required to arrange transportation with truck/lorry. A minimum of 2 days advanced bookings is required.
	Warehouse	February 3	February 3-9: Operating hours 9am-17pm. As of February 10: Operating hours 24 hours.
	China Customs	February 3	Operation hours as normal.
	Dalian	Terminal	24 hours daily operation
Carriers		February 3	Bookings are accepted, but some carriers have blank sailings.
Trucker		February 3	Drivers may not return to work before February 10. Some highway and town roads have been locked down. The 100% inspection ratio when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Extended time required to arrange transportation with truck/lorry. A minimum of 2 days advanced bookings is required.
Warehouse		February 3	February 3-9: Operating hours 9am-17pm. As of February 10: Operating hours 24 hours.
China Customs		February 3	Operation hours as normal.
Tianjin		Terminal	24 hours daily operation
	Carriers	February 3	Bookings are accepted, but some carriers have blank sailings.
	Trucker	February 3	Drivers may not return to work before February 10. Some highway and town roads have been locked down. The 100% inspection ratio when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Extended time required to arrange transportation with truck/lorry. A minimum of 2 days advanced bookings is required.
	Warehouse	February 3	February 3-9: Operating hours 9am-17pm. As of February 10: Operating hours 24 hours.
	China Customs	February 3	Operation hours as normal.

Qingdao	Terminal	24 hours daily operation	Operation hours as normal.
	Carriers	February 10	Bookings are accepted, but some carriers have blank sailings. The staff at some of the shipping lines will work from home during February 3~7.
	Trucker	February 10	Drivers may not return to work before February 10. Some highway and town roads have been locked down. The 100% inspection ratio when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Extended time required to arrange transportation with truck/lorry. A minimum of 2 days advanced bookings is required.
	Warehouse	February 3	February 3-9: Operating hours 9am-17pm. As of February 10: Operating hours 24 hours.
	China Customs	February 3	Operation hours as normal.
Hong Kong	Terminal	January 29	Operation hours as normal.
	Carriers	January 29	Operation hours as normal.
	Trucker	January 29	Operation hours as normal.
	Warehouse	January 29	Operation hours as normal.
	China Customs	January 29	Operation hours as normal.
Ningbo	Terminal	24 hours daily handling	Operation hours as normal.
	Carriers	February 10	Some of the carriers have arranged for the staff to work from home. The staff at COSCO & SINOTRANS resume work on February 3.
	Trucker	February 10	Drivers may not return to work before Feb 10. Some highway and town roads have been locked down. The 100% inspection ratio when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Extended time required to arrange transportation with truck/lorry. A minimum of 2 days advanced bookings is required.
	Warehouse	February 10	During February 3-9 there are only limited staff on duty. Any cargo needing to be granted access to the warehouse must be preapproved minimum one day prior to arrival.
	China Customs	January 31- February 3	The inspection ratio is high and there are not enough officers to support the daily work why delays are expected
	Depot	February 3	Operating hours Jan 31-Feb 2: 8:00am-4:00pm.
Xiamen	Terminal	24 hours daily operation	Operation hours as normal.
	Carriers	February 10	Bookings are accepted, but some carriers have blank sailings.

	Trucker	February 10	Drivers may not return to work before Feb 10. Some highway and town roads have been locked down. The 100% inspection ratio when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Extended time required to arrange transportation with truck/lorry. A minimum of 2 days advanced bookings is required.
	Warehouse	February 3	Feb 3-9: Operating hours 9am-17pm. As of Feb 10: Operating hours 24 hours.
	China Customs	February 3	Operation hours as normal.
Guangzhou	Terminal	24 hours daily operation	Operation hours as normal.
	Carriers	February 10	Bookings are accepted, but some carriers have blank sailings.
	Trucker	February 10	Drivers may not return to work before Feb 10. Some highway and town roads have been locked down. The 100% inspection ratio when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Extended time required to arrange transportation with truck/lorry. A minimum of 2 days advanced bookings is required.
	Warehouse	February 3	Feb 3-9 Operating hours :9am-17pm As of Feb 10 operating hour: 24 hours
	China Customs	February 3	Operation hours as normal.
Shenzhen	Terminal	24 hours daily operation	Operation hours as normal.
	Carriers	February 10	Bookings are accepted, but some carriers have blank sailings.
	Trucker	February 10	Drivers may not return to work before Feb 10. Some highway and town roads have been locked down. The 100% inspection ratio when crossing the provinces/towns/cities may affect the possibility to reach the cargo cut-off/terminal cut-off. Extended time required to arrange transportation with truck/lorry. A minimum of 2 days advanced bookings is required.
	Warehouse	February 3	Feb 3-9: Operating hours 9am-17pm. As of Feb 10: Operating hours 24 hours.
	China Customs	February 3	Operation hours as normal.

Rail freight as of January 30, 2020

District	Outbound suspension	Inbound suspension
Wuhan	All services suspended	All services suspended
Hefei	Departure from February 5-6 are cancelled	Services scheduled to leave Europe February 21-22 are cancelled
Xian	Departure from February 6- 9 are cancelled. Departure from Xian to Europe on February 9 is delayed until February 13.	Remains as per schedule
Zhengzhou	Remains as per schedule	Remains as per schedule
Chongqing	Departure from February 5 are cancelled	Remains as per schedule
Xiamen	Departure between February 8-15 are cancelled	To be advised
Chengdu	Remains as per schedule	Remains as per schedule
Import	No specific issues besides import to Wuhan and Hubei Province, but delays to be expected due to the general situation	